



Connection

April 2025

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Our Services:

- Data Backup & Recovery
- Managed Services
- IT Consulting
- Network Security
- Cloud Computing
- Remote IT Services
- Cyber Security Training
- Mobile Device Management
- VoIP Phones

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HOW TO SPOT HIDDEN MALWARE ON YOUR DEVICES

Malware is bad software that can hurt your computer or phone. It can also make your device run slow and steal your info. Here is how you can spot hidden malware on your devices.

What is Malware?

The word "malware" is short for "malicious software." It is a program that tries to harm your device or data. The most common types of malware are created by hackers looking to cause trouble. There are lots of different types of malware.

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Get more free tips, tools, and services on our website www.csuinc.com

Viruses

Viruses will spread from device to device. They can destroy your files or make your computer run really slow.

Trojans

Trojans act like they're good programs, but they actually aren't. They might steal your information.

Ransomware

Ransomware will lock your files. It will then ask you for money in exchange for your files.

How Does Malware Get on Your Device?

Malware can creep onto your device in so many ways:

- **Downloading Bad Files.** Sometimes you might download a file that has malware in it. Be careful what you click on!
- **Visiting Bad Websites.** Some websites can put malware on your device when you visit them.
- **Opening Weird Emails.** Hackers can send emails with malware attached. Don't open emails from people you don't know.

What Are Signs of Hidden Malware?

Malware can be sneaky. But there are some signs to look out for:

- Sluggish Device
- Suspicious Pop-ups
- Battery Quickly Dies
- High Data Usage

How Can You Check for Malware?

- **Use Antivirus Software.** Antivirus programs can scan your device for malware. They can find and remove bad software.
- **Check Your Apps.** Look at all the apps on your device. Delete any that you don't remember installing.
- **Look at Task Manager.** Look for programs that use a lot of resources or have weird names.
- **Check Your Browser.** Check your browser extensions. Remove any that you do not use or recognize.

What to Do If You Discover Malware?

If you think you have malware, don't panic! Here is what you should do:

- Update Your Software.
- Change Your Passwords.
- Backup Your Data.

How to Avoid Malware?

Better not to let malware onto your device at all. Here's how:

- **Keep Everything Up-to Date.** Keep your operating system and apps updated at all times.
- **Be Careful What You Click.** Avoid clicking on any link or downloading unless you are sure it is safe.
- **Use Strong Passwords.** Use different passwords for each account you have.
- **Use Antivirus Software.** Keep good antivirus software on your device and run scans often.

Did you know, we can secure both your work and/or personal phone to protect you from malware? Contact us today. We're here to help you stay safe in the digital world!



We Value Your Feedback!

If you've enjoyed your experience with us, we would love to hear from you!

Please take a moment to leave us a positive Google review. Your thoughts help us grow and serve you better.

To leave a Google review on your computer, here are the steps below...

To leave a Google review on your computer...

1. Search:

Look up *Computer Services Unlimited* on Google.

2. Click:

Click on our name in the results.

3. Select:

"Write a Review."

4. Review:

Rate and Comment then click "Post."

Q&A

Q: Is it OK to use free software in my business?

A: Free software can be risky; invest in reputable tools to give you better security and reliability. If you're not sure what tools are best, we can help.

Q: How do I stop my team using their personal phones for work tasks?

A: Educate them on the dangers of doing so and explain the consequences for them if they keep doing it.

Q: Where do I start using AI in my business?

A: Trying out Copilot is a great starting place. It works alongside many of your Microsoft apps to make things easier. We can help – get in touch.



Ever had your computer crash and lose all your important files? Or spent hours hunting down the latest version of a document your team's been working on?

It's frustrating, right?

Cloud storage can help! Think of it as a virtual filing cabinet that's always available, no matter where you are. Instead of saving files on your office computer or external drive, your data is securely stored online. All you need is an internet connection to access it, whether you're in the office, working remotely, or on the go.

For businesses, this is a game-changer.

Need to collaborate with a colleague? Share files instantly, no email attachments needed. Want peace of mind? Cloud storage automatically backs up your files, protecting them from hardware failures or accidents (we're looking at you, coffee spills!).

Of course, cloud storage isn't perfect. You'll need a good internet connection, and there's a subscription fee. Plus, security is key, so choosing a reliable provider (CSU) is essential. But the flexibility and convenience often outweigh these small drawbacks.

There are different types of cloud storage to suit your needs:

- Public Cloud (like Microsoft Azure) is simple and cost-effective.
- Private Cloud gives you more control and security.
- Hybrid Cloud offers the best of both worlds, combining public and private options.

One of the best features of cloud storage is that it's scalable. You can expand or reduce your storage as needed, without investing in new hardware or worrying about running out of space.



If you have cloud storage, congrats! You have great benefits. But, if you don't, and/or you're tired of losing files or dealing with limited storage, cloud storage could be exactly what you need.

Ready to learn more or explore options? We're here to help! We have many clients on the cloud! Reach out to us today.



1. **Declutter home screen.** Remove unused apps and group similar ones.
2. **Organize files and folders.** Set up logical folders and house clean now and then.
3. **Organize email.** Create folders and labels. Unsubscribe to unwanted emails.
4. **Optimize browser.** Organize your bookmarks and clear your cache regularly.
5. **Manage passwords.** Use a password manager and set up 2FA.

6. **Streamline notifications.** Turn off unnecessary notifications and use DND mode.
7. **Backup data.** Set up automatic backups.
8. **Maintain device health.** Update software and run scans regularly.

Tech Giggles!

What type of flower do you plant in the dark?

...

A light-bulb



\$79.99 on Amazon

Gadget of the Month!

Lerat Coffee Mug Warmer & Mug Set

For many in business, morning coffee is almost as important as a secure IT system... almost.

If your caffeine keeps things running, this heated rechargeable coffee mug is a must. It keeps your drink at the perfect temperature and has an auto shut-off feature.

Plus, it works with your own flat-bottomed mugs. You're welcome!



What's NEW at CSU?

Byron's Birthday Celebration!

Caitlyn brought homemade cupcakes for the celebration, and everyone was introduced to a new way of eating them—like a sandwich! I think Michelle has found her preferred way to enjoy a cupcake!



National Dress Day!

Caitlyn and Paola got all cute in their dresses for the occasion!

Happy Saint Patrick's Day! Did you wear green? We did!

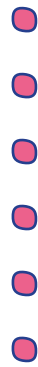


Know any businesses in need of a little IT “spring cleaning”? It could be a place where a family member or friend works, or one just down the road from you. Send them our way! We bloom with referrals and would love to help others grow this season! :)

April Birthdays!



Happy Birthday Caitlyn, the funniest gal at CSU! Always understanding and full of positivity!

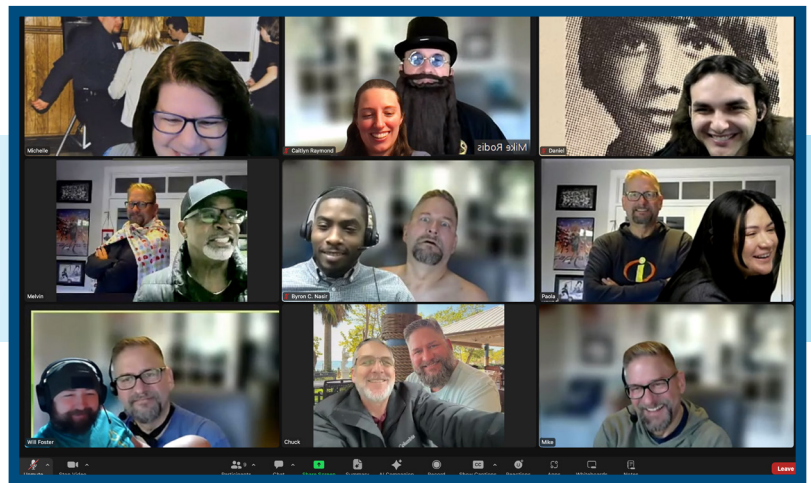


Happy Birthday Alyssa! You're the musical genius, helpful, & bubbly daughter of the boss-lady!



We all know Mike, well, he has retired after 26+ years. To celebrate his last day, we all joined the Zoom meeting with fun backgrounds featuring Mike!

Thank you, Mike, for all your hard work—CSU wouldn't be where it is without you. We love you and wish you nothing but the best!

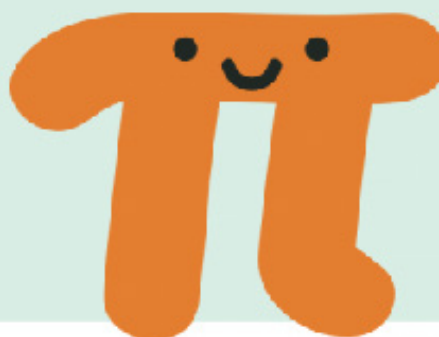


3.14 Pi(e) Day!

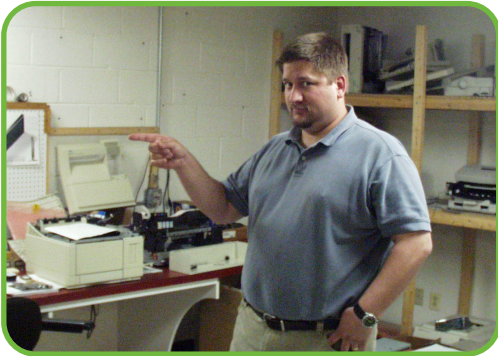


We enjoyed this delicious pie as well as Caitlyn's fabulous Pie puns!

3.14...



Ode to Mike Rodis



Have a



Happy



Retirement!



*From Braxton Road, where it all began,
A loyal man with a steady hand.
Through basement halls and morning cheer,
Waffles crisp and voices near.*

*A fixer first, with skill so keen,
Mending printers, brightening screens.
Then at dispatch, calm and wise,
Guiding techs with steady eyes.*

*But fate would call him far away,
To Florida's sun and children's play.
A gym he built with heart and grace,
A new adventure, a different place.*

*Yet back he came—how great the day!
To CSU, where he would stay.
As Ops Manager, sharp and true,
With John and Scott, our dream team grew.*

*We placed in him our utmost trust,
To run our shop—both fair and just.
We had no fear, with Mike in charge,
To help our clients, small and large.
No one like him, none before,
A steady rock at CSU's core.*

*For years he gave his time, his best,
With humor, wisdom, and endless zest.
Now he steps into a life so free,
A well-earned rest—his legacy.*

*So here's to Mike, a friend so dear,
We'll miss you more than words make clear.
A chapter ends, a tale complete,
But in our hearts, we'll always meet.*