Connection
January 2026

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Quote of the Month
"Out of difficulties grow miracles."
— Jean de La Bruyère

It's time to prepare for the era of agentic AI

A major shift is underway in how technology supports businesses. We are moving into the era of agentic AI—systems that don't just assist employees, but can act on their behalf. These AI agents are capable of completing tasks end-to-end: reading data, interacting with applications, following rules, and making decisions within defined limits.

This isn't a distant future. The technology already exists, and businesses that prepare now will be better positioned to benefit from it safely and effectively.

However, agentic AI relies heavily on the quality of the digital environment it operates in. Clean, well-organized data, secure access controls, and reliable system integrations are essential. Many organizations have grown

their technology stacks over time, adding tools and platforms as needed. While everything may appear to work on the surface, data silos, fragile integrations, outdated permissions, and inconsistent security practices are common behind the scenes.

AI agents depend on secure APIs to communicate between systems and strong identity management to ensure they only access what they should. They also rely on accurate, up-to-date data. Unlike people, AI doesn't recognize workarounds or inconsistencies—it simply acts on what it sees. Poor data quality or weak security can quickly become business risks.

The good news is that preparing for agentic AI doesn't mean starting over. It means strengthening the foundations you already depend on: modern identity and security practices, better data governance, resilient automation, and well-designed cloud and integration strategies. These improvements don't just enable future AI capabilities—they also make your business more secure, efficient, and resilient today.

Tech Jokes!

Why did the computer make a resolution?

...

Because it needed a fresh start-up!

Fun Fact:

Microsoft holds the record for creating the quietest place on Earth.

It's a special room at their headquarters in Redmond, Washington called an anechoic chamber (that means "no echo").

It's so silent that it actually measures –20.35 decibels.

That's below the threshold of human hearing.

Step inside, and you can literally hear your own heartbeat.

Microsoft uses it to test microphones, speakers, and devices in perfect silence. It's so every sound we hear from their products is as clear as possible.

It made me think, just like Microsoft needs total silence to perfect its products, you need space to think clearly about how technology fits into your business.

When you strip away the noise, the buzzwords, the overwhelm, the endless new "must-have" tools, it's easier to see what will make you more productive, secure, and efficient.

If you'd like to cut through the tech noise and get some clear, practical advice on what really matters for your business, we can help!

You know those small tech upgrades that make you think, "Why wasn't this always a thing?" Microsoft just delivered one.

Windows 11 now includes Peek, a feature that lets you instantly preview files without opening them. Longtime Mac users have had this with Quick Look—now Windows users get the same convenience. Peek is part of PowerToys, a free Microsoft app full of productivity-enhancing tools.

Just select a file in File Explorer and press the Spacebar to preview documents, PDFs, photos, or presentations—no app loading required.

It's a small change, but saving a few seconds dozens of times a day adds up fast. Simple tools like this make your computer feel quicker, easier to use, and better suited for getting real work done.
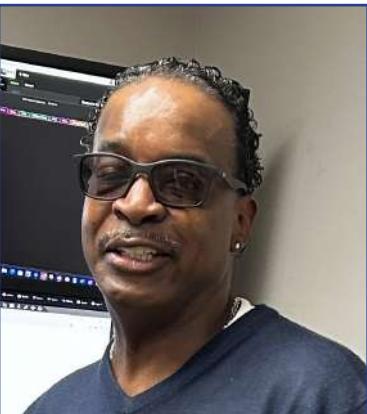
What's NEW at CSU?
Happy   Happy   Happy

Happy New Year!

Happy 35th birthday CSU!

Happy Birthday Michelle & Melvin!

Q&A

Q: Why are we getting so many phishing emails?
A: Scammers constantly change tactics. Try updating your filters to catch more of these emails.

Q:Why does my new computer keep slowing down?
A: Usually something running in the background is eating up resources. A tidyup or updateoften fixes it.

Q: How much downtime is normal?
A: Very little. Regular outages, even short ones, usually point to ageing equipment or misconfigured systems.

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2. Click:
Click on our name in the results.

3. Select:
 "Write a Review."

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