



Connection March 2026

We believe that experienced, reputable, and fast responding IT support should be the standard!

Our Services:

- Data Backup & Recovery
- Managed Services
- IT Consulting
- Network Security
- Cloud Computing
- Remote IT Services
- Cyber Security Training
- Mobile Device Management
- VoIP Phones
- Co-Managed IT

Quote of the Month

"If we had no winter, the spring would not be so pleasant." – Anne Bradstreet



AI Isn't the Future It's the Shortcut

For years, AI sounded like something only big tech companies needed to worry about. In 2026, that's no longer true.

AI has quickly become one of the most practical tools a business can use to move faster, operate more efficiently, and reduce busywork – without adding staff.

And you don't have to be a tech company to use it.

What AI Actually Does

In simple terms, AI helps you think faster, write faster, analyze faster, and respond faster.

It can:

- Draft emails and proposals
- Summarize long reports
- Analyze spreadsheets
- Create marketing content
- Take meeting notes
- Answer common customer questions

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Let's get social!

 **Instagram:**
computer_services_unlimited

 **Facebook:**
Computer Services Unlimited Inc.

 **LinkedIn:**
Computer Services Unlimited Inc.

 **Phone:**
(703) 968-2600

 **Digital Newsletter:**
www.csuinc.com/news



Think of it as a digital assistant that works in seconds instead of hours.

Where AI Is Making the Biggest Impact For Leadership

AI helps leaders:

- Turn lengthy reports into quick summaries
- Analyze trends instantly
- Draft strategic communications
- Prepare board presentations faster

Less time buried in information. More time leading.

For Marketing Teams

AI accelerates content creation by helping:

- Generate blog posts and newsletters
- Draft email campaigns
- Create social media captions
- Suggest ad copy variations
- Design branded graphics

Instead of starting from scratch, your team refines a strong first draft.

For Operations & Admin

AI reduces repetitive work by:

- Drafting policies and procedures
- Building checklists
- Summarizing meetings
- Organizing notes into structured documents
- Creating job descriptions and training materials

Small daily time savings quickly add up across an organization.

For Customer Service

AI tools can:

- Draft responses to common questions
- Summarize long email threads
- Help prioritize tickets
- Provide 24/7 chat support options

The result? Faster responses and happier customers.

Easy AI Tools Businesses Are Using Now

ChatGPT or Microsoft Copilot – Writing, brainstorming, summarizing

Grammarly – Improving tone and clarity

Canva (AI features) – Creating presentations and marketing graphics

Zoom or Teams AI Recap – Automatic meeting summaries

Microsoft 365 & Google Workspace AI – Built-in drafting, analysis, and email support

The Real Advantage: Speed

The companies pulling ahead aren't hiring faster – they're executing faster. When proposals are completed in hours instead of days and campaigns launch sooner, that speed becomes a competitive advantage. AI isn't about replacing your team; it's about giving them better tools to move smarter and faster.

Tech Jokes!

March Madness in IT isn't about basketball.

...

It's when everyone forgets their password after spring break.



An Essential Employee Offboarding Checklist

Employees come and go, and offboarding them can be a tedious process. With CSU, however, we handle it for you—securely and efficiently. Here’s a checklist to guide the process:

- Immediately disable network access: As soon as an employee departs, revoke primary login credentials, VPN access, and any remote desktop connections.
- Reset shared account passwords: Update passwords for social media accounts, shared email inboxes, collaboration platforms, and other shared systems.
- Remove cloud access: Revoke permissions for Microsoft 365, Google Workspace, Slack, project management tools, and any other cloud-based services.
- Recover company devices: Collect all company-issued equipment and perform secure data wipes before redeploying the devices.
- Set up email forwarding: To ensure a smooth transition, forward the employee’s email to their manager or replacement for 30–90 days, then archive or delete the mailbox.
- Transfer digital assets: Confirm that critical files are not stored solely on personal devices and transfer ownership of cloud documents, accounts, and projects as needed.
- Review access logs: Examine system activity in the days leading up to the employee’s departure. Look for unusual downloads or access to sensitive customer data and confirm that any access was work-related.

What's NEW at CSU?



New Team Member!

We welcome Jonathan to the CSU team! He is a graduate from GMU and has a B.S. in Economics and is now our accounting & administrative assistant!

Outside of work and academics, Jonathan enjoys reading, going for walks, traveling, and spending time with loved ones. He’s also a big dog lover! Yay!



Cluck, cluck, Chuck!

Putting the “luck” in “cluck,” he keeps his feathered friends happy and well-fed like a true backyard pro.





I.T. TRIVIA! CAN YOU GET 5/5?

1. Who released their first antivirus product called VirusScan in 1987?
2. Which computer software company developed and published the graphics editor Photoshop?
3. What word means to switch a computer off and on again?
4. What name is given to the maximum rate of data transfer across a given path?
5. What term was coined by American John McCarthy in 1956?

Welcome to the GridWatch Family!

CSU is happy to welcome Meliora Group to the GridWatch Family!



We Value Your Feedback!

Your thoughts help us grow and serve you better!

Follow this link to post a review:

https://g.page/r/CYyn7_Ho3VVZEBE/review

1. McAfee (John McAfee) 2. Adobe 3. Reboot 4. Bandwidth 5. Artificial Intelligence