



Connection

June 2026

We believe that experienced, reputable, and fast responding IT support should be the standard!

Our Services:

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- IT Consulting
- Network Security
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- Remote IT Services
- Cyber Security Training
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- VoIP Phones
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Quote of the Month

"And so with the sunshine... I had that familiar conviction that life was beginning over again with the summer." – F. Scott Fitzgerald



AI... what are the risks?


Everyone's talking about AI right now.

Everywhere you look, there's another tool promising to save time, reduce workload, and make business operations easier. And to be fair, many of these tools really can improve productivity. But alongside the excitement, there's another important conversation taking place: What are the risks?

Most business owners and managers already know there are concerns around AI. The challenge is that many feel pressured to move forward anyway because they don't want to fall behind competitors. As AI becomes more common in day-to-day

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business operations, understanding those risks becomes just as important as understanding the benefits.

One of the biggest changes is the rise of “AI agents.” These are tools designed to take actions on your behalf, such as accessing files, sending emails, updating systems, or interacting with other software automatically. While that can be incredibly useful, it also creates new security concerns.

If an AI tool has access to your systems, it also has access to your data. Without proper safeguards, there’s a risk that sensitive information could be exposed or shared unintentionally. AI systems are designed to follow instructions, but sometimes they follow them too literally. In some cases, they can even be manipulated through what’s called a “malicious prompt.” This could be as simple as a cleverly written email or document that causes the AI to behave in ways you never intended.

Another growing concern is visibility. In many organizations, employees and departments are experimenting with different AI tools independently. Some may be approved by management or IT, while others are not. Over time, it becomes increasingly difficult to track which tools are being used, what information is being entered into them, and where that data is ultimately stored. This trend is often referred to as “shadow AI,” and it’s becoming more common as new tools appear almost daily.

The speed at which AI technology is evolving adds another layer of difficulty. Businesses are trying to keep up while also developing policies, security standards, and employee guidelines around responsible AI use. For many organizations, the technology is moving faster than their ability to fully manage the risks.

That doesn’t mean businesses should avoid AI altogether. In fact, AI can provide significant advantages when used correctly. The key is to approach it with structure and oversight. Businesses should focus on using approved tools, setting clear rules around how data can be used, and making sure there is visibility into how AI is being adopted across the organization.

Employee awareness is also critical. Staff should understand what information is safe to share with AI systems and what should remain protected. Simple policies and training can go a long way toward reducing accidental data exposure or misuse.

AI is likely to become a permanent part of how businesses operate. The companies that benefit the most won’t necessarily be the ones that adopt it the fastest, but the ones that adopt it responsibly.

If you’d like to discuss how AI can help your business while keeping security and data protection in mind, get in touch.

Tech Jokes!
What’s a robot’s favorite snack?
...
Microchips and salsa!

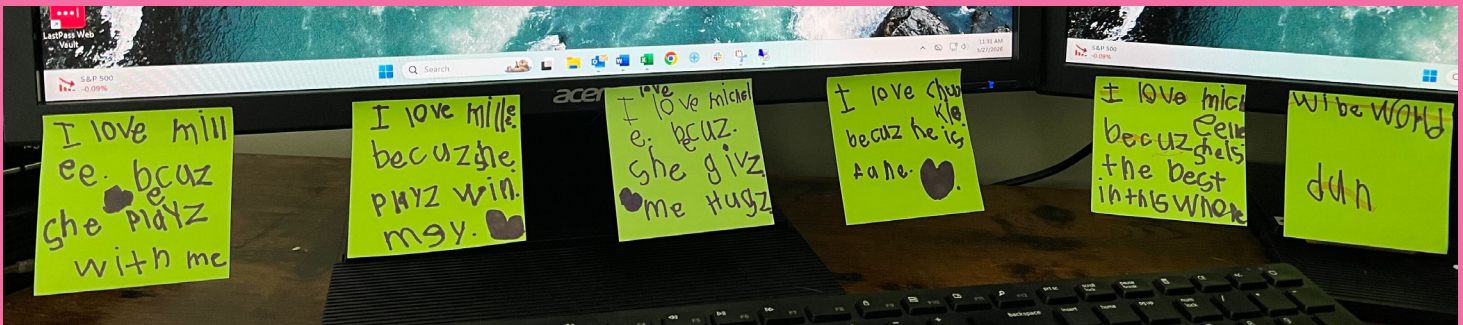


What's NEW at CSU?

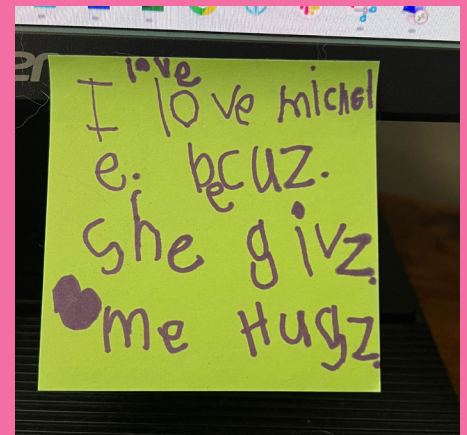
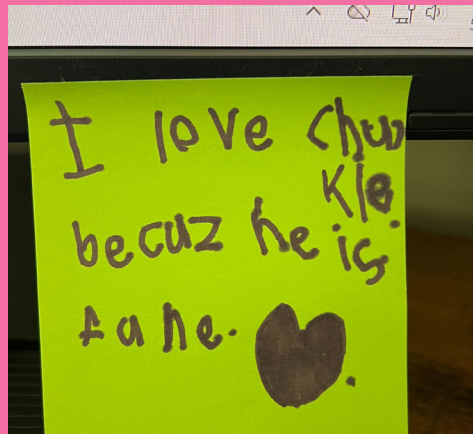


Two Sunshines on a Cloudy Day...

May was full of gloomy rain. Why not take time to make the best of it? Alyssa and her cousin had to take a break and play in the rain!



The best sticky notes for your computer monitor are from your 5 year old (grand) niece!



DID YOU KNOW...
Staying Connected is a good thing?

A senior Microsoft executive has confirmed engineers are exploring ways to make it easier to set up a PC without needing a Microsoft account. Nothing is confirmed yet, but it shows the setup experience is evolving. That said, using a Microsoft account still unlocks the full benefits of Windows, including seamless access to Microsoft 365, cloud storage, and built-in security features. So, while more choice may be on the way, most businesses will still get the best experience by staying connected.



reMarkable 2 Bundle

Trying to focus but keep getting interrupted by notifications? The reMarkable 2 is designed to fix that. It's a paper-like digital tablet made for distraction-free note-taking, sketching, and marking up PDFs or Word documents. No apps, no pop-ups, just focus. It can even convert handwriting to typed text, and everything syncs to the cloud so your notes are always accessible.



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